

NAPPI uk Factsheet for: Lone Working Awareness Training of Trainer Course.



Lone Working Awareness Training of Trainer Course



Lone Working Awareness Training of Trainer Course.

This one day course teaches the skills required to deliver in-house Lone Working Awareness workshops, gain confidence and learn facilitation and assessments skills.

Under Health & Safety at Work Regulations it is an employer's duty to assess risks to lone workers and take steps to avoid or control risk where necessary. Employees also have responsibilities to take reasonable care of themselves and others. This training identifies many simple, practical and cost effective strategies to help prevent, assess and manage the risk of violence, presented to the 4 million individuals in the UK working in this capacity at any one time.

Aim of this course:

Is to improve your training techniques and confidence when delivering interactive training to your staff. You will be taught the knowledge and presentation skills enabling delivery of a 3 hour long Lone Working Awareness workshop.

Method of training:

A variety of presentation skills including demonstrations, discussions and group work. Performance objectives are established and checked after each module. Participant's performance is monitored and certificates are issued that identify the modules successfully completed.

This course includes:

- Training materials for 20 participants (additional materials available to purchase).
- Access to the online trainer support system.
- Auditing and certification of the workshops you deliver.
- Your trainer certification lasts for 2 years (after which point you will need to re-certify).
- Telephone support.

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Lone Working Awareness Training of Trainer Course outline.

During this course you will be taught the facilitation skills required to deliver a 3 hour Lone Working Awareness workshop that covers the following modules:

- Definition of Lone Working
- Understanding Community Visits
- Personal Safety in the Community
- Preventing Risk
- Violence Proofing
- Assessing your Workspace
- Four Point Approach to Risk Assessment

The trainer facilitation skills will cover:

- Discuss and learn new presentation skills
- Personal introduction (demonstration)
- Present Personal introductions
- Charting skills
- Common barriers to learning
- Developing a working alliance with participants
- Types of assessment
- Giving feedback
- Administration Procedures
- Reflection and feedback

Important points to remember:

- This one day course will start promptly at 9.00 am and finish at 5.00 pm. Please allow ample time to get to the venue and find parking (if necessary).
- There will be 2 x 15 minute comfort breaks, one in the morning and one in the afternoon. Tea, coffee and biscuits will be available during these breaks.
- There will be a 45 minute lunch break at a time decided upon by the trainer.